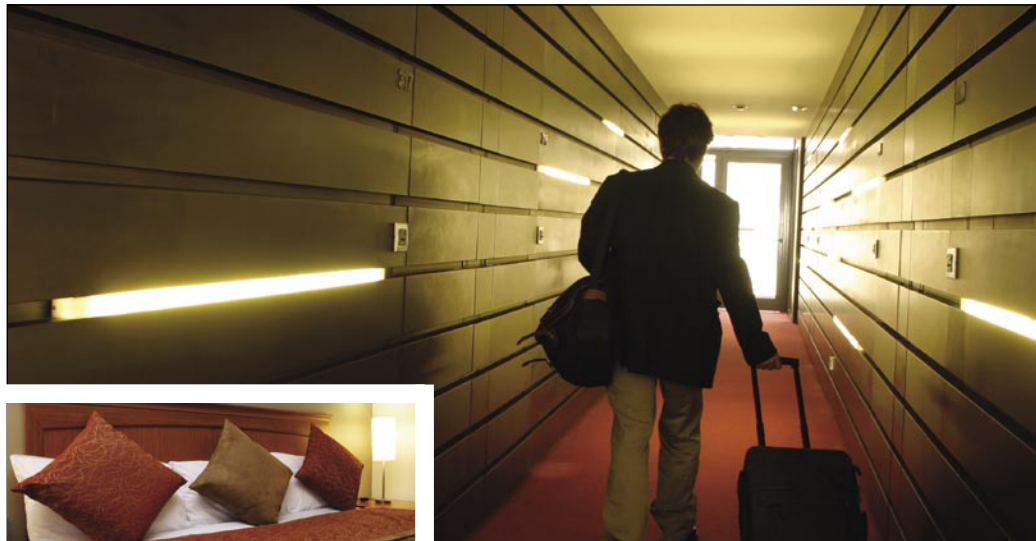
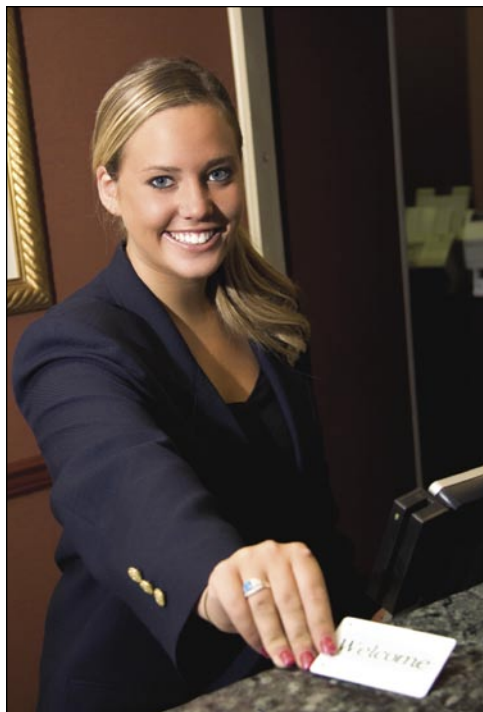


ConnexALL[®] Hospitality Solutions



ConnexALL[®] is a flexible, user-friendly software that collects guest requests, maintenance calls, emergency event information and sends a real time notification of those events to the appropriate staff's wireless or wired device.

This solution help hotels and other hospitality organizations manage their communications, alerts and notifications more effectively and act on them immediately so service down time is near zero. It directs, locates and prioritizes information, enabling continuous wireless connectivity between front desk, porters, concierge, reception, housekeeping, room service and maintenance departments.

ConnexALL[®] integrates with third party proprietary and open systems for the purposes of collecting real-time event data, and subsequently creating intelligent, closed loop workflow processes based on each hotel's unique requirements, providing instant communications, saving time and enhancing guest service.

Key Features

ConnexALL[®] is a highly flexible and scalable integration system. It is easy to configure, provides an intuitive user interface and includes extensive management reporting.

- Simple icon-driven display
- Message / Task acknowledgement
- Pre-programmed and real-time event escalation and tracking
- Robust, customizable reporting
- Dial by Name to access company directory
- Call Logging (up to 10 open calls)

Wide Ranging Applications

ConnexALL[®] manages disparate systems across your hotel for:

- Housekeeping Workflow Management
- Porter Management
- Concierge on Call (new ConnexASSIST wireless call button)
- Security Monitoring Systems Integration
- Elevator and Fire Safety alert notifications
- Emergency Alert Systems Integration

Integration Capabilities

ConnexALL[®] is compatible with your Property Management Systems and provides a complete workflow management solution. It maximizes management efficiencies by integrating with PMS such as:

- SAI
- Hotel Expert
- Fidelio – Micros
- Hot SOS / Espresso
- Guestware

PMS Integration Benefits

- Leverages the existing PMS methodology and system tracking numbers
- Provides positive confirmation that request has been received, is being dealt with and by whom
- Manual or automated (rules based) escalation to secondary or back-up staff

With ConnexALL[®] deployed in your hotel, a faster turnaround time is achieved, overhead paging is significantly reduced, and staff workflow and guest service is enhanced.

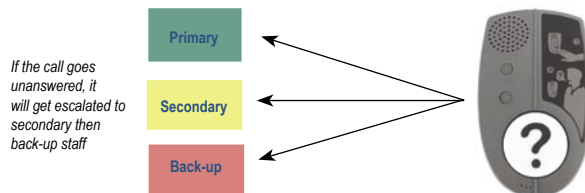
ConnexALL® easily integrates with any Property Management System, security systems, fire alarms, access controls, PBX, network equipment and HVAC.

ConnexALL Brings the Following Benefits to Your Organization:

- Improve response times to high-value client requests
- Reduce costs while improving service levels
- Improves workflow and communication processes
- Seamless 2-way integration to existing Property Management Systems
- Seamless integration to legacy systems and the latest technologies
- Leverages existing infrastructure and telecom equipment – wired, 802.11 wireless and cellular
- Creates measurable reporting

Concierge on Call Integration

One Touch communication for high value customers – immediate response from Concierge, Parking and Support Services – no matter where they are at that moment.



ConnexALL Improves Your Workflow and Save Costs:



• Relays hotel events and requests directly to the wireless device of your choice



• Provides real time notification of any security breach using unobtrusive text messaging, without disrupting guest management operations.



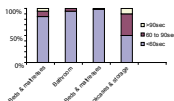
• Relays information from any business system (HVAC, Security, Access Control, Fire Alarm) to wireless devices.



• Triggers events for which a physical system or pushbutton does not exist, through virtual icons in ConnexALL GUI or directly from wireless handsets.



• Manages staff assignments through pre-programmed schedules.



• Monitors personnel performance through statistical representation of staff response times and performance benchmarks.



• Generate real time alerts in the Casino for customer safety, slot refills, machine maintenance, slot failures etc.

Key features are two-way voice communication, call escalation, extensive reporting, portability to any location, flashing button for darker areas.

Unique Functionalities of ConnexALL® for Hospitality

Reporting is the most robust feature of ConnexALL®. It can generate extensive reports on:

- Number of alerts generated
- Total response time to answer requests
- Number of escalated calls up to level of escalation
- Frequency of calls on the basis of nature or time

Dial by Name - Instantly access your corporate directory on your wireless handset with ConnexALL® Dial-by-name Software

10 Call Bump - ConnexALL® provides Spectralink phones with the capability of reviewing the last 10 'open' messages. When request is closed, the message is dropped from the list.

ConnexALL® is successfully functional in Hotel Melia and a preeminent luxury hotel chain. For more information on ConnexALL® and other Hospitality related solutions please visit our web site at www.globestarsystems.com/hospitality.